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The book includes a lengthy directory of firms involved in outsourcing services and provides several chapters to guide employees who are facing the possibility of having their jobs outsourced. getAbstract.com recommends this book to managers whose companies are considering outsourcing and to those who hope for careers in the burgeoning outsourcing industry.

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In May 2005, Brown-Wilson partners Doug Brown and Scott Wilson co-authored the Black Book of Outsourcing. An update of the popular guide was published in 2008. [6] In April 2009, the Brown-Wilson Group was purchased by London, UK -based Datamonitor (a subsidiary of Informa).

Black Book (company) - Wikipedia

Datamonitor's subsidiary, the Black Book of Outsourcing, is a highly recognised unbiased source of crucial outsourcing information and the best practices. Their products are particularly designed to accumulate customer satisfaction ratings from receivers of outsourcing services the world over.

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