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Total Quality Management: Key Concepts and Case Studies provides the full range of management principles and practices that govern the quality function. The book covers the fundamentals and background needed, as well as industry case studies and comprehensive topic coverage, making it an invaluable reference to both the novice and the more experienced individual.

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Total Quality Management In Education: Total Quality Management Book By Dale H. Besterfield In Education is very popular. The Gurus of TQM started the Journey of Quality. Some of the Gurus are Shewhart, Juran, Deming, Ishikawa, and others. Most important is That Shewhart introduced SQC And SPC, Deming introduced his 14 points, Juran introduced his Trilogy and much more.

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These books are used by students of top universities, institutes and colleges. Total Quality Management (TQM) describes a management approach to long-term success through customer satisfaction. In a TQM effort, all members of an organization participate in improving processes, products, services, and the culture in which they work.

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Total Quality Management, or TQM, is an approach to management that originated in Japanese industry in the 1950s and become more popular in western nations from the early 1980s. The term "Total Quality Management," lost favor in the United States in the late 1990s, to be commonly substituted by "quality management."

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8 Books on Quality Management That Are Well Worth Reading

A core definition of total quality management (TQM) describes a management approach to long-term success through customer satisfaction. In a TQM effort, all members of an organization participate in improving processes, products, services, and the culture in which they work.

Total Quality Management (TQM): What is TQM? | ASQ

Principles of total quality / Vincent K. Omachonu, Joel E. Ross.--3rd ed. p. cm. Rev. ed. of: Principles of total quality / J.A. Swift, Joel E. Ross, Vincent K. Omachonu. Includes bibliographical references and index. ISBN 0-57444-326-7 (alk. paper) 1.Total quality management. 2. Quality control. 3. Quality control--standards. I. Ross.

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This book presents a comprehensive view of concepts, principles and practices of Total Quality Management (TQM) from basics through advanced tools and techniques for practical implementation.It is...

TOTAL QUALITY MANAGEMENT - P. N. MUKHERJEE - Google Books

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